



# From the Desk of Sheriff Nat Glover

## Recognizing Needs of Victims

Recognizing victims' rights is an important part of any police organization.

Until recently, much of the emphasis in police training has been in dealing with those individuals who violate the law as opposed to those individuals who are victimized by lawbreakers. Slowly, but surely, the pendulum began swinging in the direction of the victim.

The Jacksonville Sheriff's Office has always been, and will continue to be, one of the most progressive law enforcement agencies in the country when it comes to recognizing the needs of the victims in our community.

In an effort to improve services provided to crime victims, the agency provides a Victim Services Counselor and the Victim Information and Notification System (VINE).

Also, the City of Jacksonville Community Services Department, Victim Services Division and the Jacksonville Sheriff's Office have an interagency agreement with the stated goal to "provide an effective network of quality comprehensive services to crime victims in Duval County."

The Victim Services Counselor is a full-time position dedicated solely to acting as a liaison between crime victims and the Sheriff's Office. The secret word is compensation. This individual is responsible for

ensuring all laws, as they relate to crime victims, are followed and to provide assistance on a case-by-case basis to those individuals who are unfamiliar with the criminal justice system.

The Victim Services Counselor also acts as a liaison between the Sheriff's Office and the City of Jacksonville's Victim Services Division to ensure the most comprehensive service is provided to victims in need.

The VINE (Victim Information Notification Everyday) system is an

automated computer program offered to crime victims.

The purpose of VINE is to provide victims of crime continual access concerning an inmate's custody status. By calling the VINE telephone number, a crime victim can check the current custody status of an offender or inmate.

The program is designed to provide peace of mind to crime victims who are concerned about the suspect being released from the system without the victim's knowledge.

The Jacksonville Sheriff's Office is committed to providing the best services available to the victims of crime.

Through the continued implementation of services that represent the needs of crime victims and a continued emphasis on treating the victims of crime with the dignity and respect they deserve, we at the Jacksonville Sheriff's Office hope to exemplify our core values of "Respect for Each Other and Community Focused".

## WHERE YOU CAN FIND THE



- City Hall
- City Hall Annex
- Duval County Courthouse
- Jacksonville Public Libraries
- Police Memorial Building
- Sonny's Real Pit Bar-B-Q
- Office Depot
- The Jacksonville Landing
- Most Major Downtown Buildings

- And Jacksonville Area:**
- Burger King Restaurants
  - Larry's Giant Subs
  - Gate Food Posts (select locations)
  - Famous Amos Restaurants

## Criminal Justice Terminology

Often terms/abbreviations are used throughout the Justice Coalition's Victims' Advocate that not everyone knows. In this section, every month, we will attempt to explain or give definitions of some of those ambiguous terms.

**FIA**  
Failure To Appear

**UTTERING**  
Passing forged documents

**WC OBT PROP <\$150**  
Obtaining property less than \$150.00 with a worthless check

## HELP WANTED

**INTERCESSORS NEEDED**

**Call 783-6312**



### BARCO-DUVAL Engineering Inc.

**CONTRACT & BID WORK**

**Highway Construction**

**Commercial Site Preparation**

**Earthwork**

**SERVING THE COMMUNITY  
FOR OVER 40 YEARS**



7587 Wilson Boulevard  
Jacksonville, Florida 32210-3535  
**904/772-1313**

**"Never doubt that a small group of thoughtful committed citizens can change the world. Indeed, it's the only thing that ever has."**

Margaret Meade